



BETTER MANAGEMENT — BETTER PUBLIC SERVICE

*23 June 2012*



*United Nations Public Service Award 1<sup>st</sup> Place Winner*

**Preventing and Combating Corruption in the Public Service Category**

*This certificate is given in recognition of the contribution of*

**Independent Commission Against Corruption  
Republic of Mauritius**

*towards improving the effectiveness, efficiency and quality of public service.*

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Sha Zukang

Under-Secretary-General for Economic and Social Affairs



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**Preventing and Combating Corruption in the Public Service Category**

*This certificate is given in recognition of the contribution of*

**Anti-Corruption and Civil Rights Commission  
Republic of Korea**

*towards improving the effectiveness, efficiency and quality of public service.*

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*This certificate is given in recognition of the contribution of*

**Department of Civil Service  
Mexico**

*towards improving the effectiveness, efficiency and quality of public service.*

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*This certificate is given in recognition of the contribution of*

**Ministry of Justice  
Turkey**

*towards improving the effectiveness, efficiency and quality of public service.*

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**Improving the Delivery of Public Services Category**

*This certificate is given in recognition of the contribution of*

**GIE GAINDE 2000  
Republic of Senegal**

*towards improving the effectiveness, efficiency and quality of public service.*

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**Improving the Delivery of Public Services Category**

*This certificate is given in recognition of the contribution of*

**District Health Society  
India**

*towards improving the effectiveness, efficiency and quality of public service.*

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**Improving the Delivery of Public Services Category**

*This certificate is given in recognition of the contribution of*

**City of New York 311 Customer Service Center  
United States of America**

*towards improving the effectiveness, efficiency and quality of public service.*

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*This certificate is given in recognition of the contribution of*

**PROMESE/CAL  
Dominican Republic**

*towards improving the effectiveness, efficiency and quality of public service.*

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**Improving the Delivery of Public Services Category**

*This certificate is given in recognition of the contribution of*

**Cooperative of Government Employees  
Lebanon**

*towards improving the effectiveness, efficiency and quality of public service.*

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**Fostering Participation in Public Policy-Making Decisions  
through Innovative Mechanisms Category**

*This certificate is given in recognition of the contribution of*

**Royal Irrigation Department  
Thailand**

*towards improving the effectiveness, efficiency and quality of public service.*

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**Fostering Participation in Public Policy-Making Decisions  
through Innovative Mechanisms Category**

*This certificate is given in recognition of the contribution of*

**Departamento de Vivienda, Obras Públicas y Transportes, del Gobierno Vasco  
Spain**

*towards improving the effectiveness, efficiency and quality of public service.*

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*United Nations Public Service Award 1<sup>st</sup> Place Winner*

**Fostering Participation in Public Policy-Making Decisions  
through Innovative Mechanisms Category**

*This certificate is given in recognition of the contribution of*

**Secretaria de Planejamento e Gestão  
Brazil**

*towards improving the effectiveness, efficiency and quality of public service.*

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*United Nations Public Service Award 1<sup>st</sup> Place Winner*

**Advancing Knowledge Management in Government Category**

*This certificate is given in recognition of the contribution of*

**Prime Minister's Office  
Malaysia**

*towards improving the effectiveness, efficiency and quality of public service.*

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*This certificate is given in recognition of the contribution of*

**Diputació de Barcelona  
Spain**

*towards improving the effectiveness, efficiency and quality of public service.*

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**Advancing Knowledge Management in Government Category**

*This certificate is given in recognition of the contribution of*

**eGovernment Authority, Ministry of Cabinet Affairs  
Kingdom of Bahrain**

*towards improving the effectiveness, efficiency and quality of public service.*

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*United Nations Public Service Award 1<sup>st</sup> Place Winner*

**Promoting Gender Responsive Delivery of Public Services Category**

*This certificate is given in recognition of the contribution of*

**Small Projects Foundation  
South Africa**

*towards improving the effectiveness, efficiency and quality of public service.*

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**Promoting Gender Responsive Delivery of Public Services Category**

*This certificate is given in recognition of the contribution of*

**Ministry of Security  
Bosnia and Herzegovina**

*towards improving the effectiveness, efficiency and quality of public service.*

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*This certificate is given in recognition of the contribution of*

**Secretaria Estadual da Mulher, Pernambuco  
Brazil**

*towards improving the effectiveness, efficiency and quality of public service.*

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*This certificate is given in recognition of the contribution of*

**Dubai Police General Head Quarter  
United Arab Emirates**

*towards improving the effectiveness, efficiency and quality of public service.*

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